

Sunrise Family Resort Bulletin

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following business day.

Emergencies are classified as water leaks, electrical problems or anything that could present danger or cost to home or family members.

Work orders are in the community center and *must* be completed by tenants and turned into the office. Management and maintenance meet daily to discuss work orders and plans for each day.

Work orders will be completed as received (excluding emergencies which always come first) or in the most timely manner based on time, materials and other factors.

Work orders may be slipped under the door during non-business hours or in

some cases, non-emergency work orders may be called into management during business hours.

In addition to not going to the homes of maintenance and management, neither should people approach maintenance when they are working on a job at another home. **All work orders must be completed on paper and turned into office.**

Not only is this a consideration to those who are trying to do their job, but when management and/or maintenance are working and concentrating on their jobs, it is easy to forget interruptions.

Writing work orders on paper and following the proper guidelines will help ensure that all jobs are addressed as quickly as possible.

Please understand that while every work order is important and we get to them as quickly as we can, keep in mind that we have a lot of homes that we are responsible for. Patience is always appreciated.

Last but not least, please do not ask to borrow tools or equipment. Due to the number of tools broken, not returned etc. in the past, it is SFR policy that we do not loan out tools, sell spare parts or provide materials. This policy was enacted last year and will remain in effect. **Please do not ask—there are no exceptions.**

It is the goal of the employees of SFR to continue to provide excellent service to the community. We appreciate the assistance and understanding of everyone.



Stop the Chop

Sunrise Family Resort has a wonderful Lease to Own program that many people are taking advantage of. It is a great opportunity to own your own home in eight years or less. One of the unique things about this program that is different from most lease-to-own programs in mobile home communities is that SFR includes the lot fee during the LTO contract term.

Because the lots belong to SFR and **not** the tenants this means that tenants **cannot** trim or cut **any** trees without written permission from management. People can be charged the replacement cost of a tree of equal value if they take it upon themselves to remove trees from the lots or property of SFR.

Tenants should complete a work order if they have a tree or limbs they are concerned about.

As many people are aware, we have been trying to plant more trees (a little at a time) and working on the beautification of our community. The treed lots are a major attractant to many people.

In addition, if and when a tree needs cut or trimmed management will use the advice and services of experts as to the proper season for cutting and to ensure the safety and appearance of homes and property.

Welcome

Sunrise Family Resort is welcoming several new families to our community.

The homes located on lots B-4, B-9, H-11 and C-10 are now or will soon have new families. When you see them out, be sure to say "Hi" and welcome them to SFR.

Community Resources

In these challenging economic times, people occasionally need a little help. The following is a list of resources that was provided to SFR. Shelter, utility assistance, food assistance etc. Salvation Army 223-6176; YWCA (bill assistance) 223-3252; INCA-Jam (rent assistance) 795-2372; DHS 795-8100. Medical: Health Department 795-3705; Mental Health 795-5564; Good Shepherd Clinic (medical/dental) 223-3411; Providence 795-7436; Counseling Inc. 795-7288.

EVENT COMMITTEE

The community events committee will be meeting after the holidays to plan events for the upcoming year. To lessen the stress on any one person three of our tenants have agreed to share this responsibility: Bobbi Gentry, Charlotte Deel and Daryl Deel.

Special thanks goes to these volunteers who are dedicating their time to coming up with events and activities in our community.

Anyone who wants to sponsor an event or help with one is encouraged to discuss their ideas and plans with them. Bingo sponsors, PJ Obrero and Jimmy Tinkes will continue with adult and children's Bingo after the holidays as well.

A schedule of events, times and dates will be on the bulletin board as well as being announced in future community bulletins.